

Dear Partners

Electric Blanket Safety Testing Events – Monday 10 March to Thursday 13 March 2025

Norfolk Trading Standards and Norfolk Fire and Rescue Service are offering free electric blanket safety testing at eight events in March.

As well as the opportunity to have your blanket tested there will also be the chance to talk to their friendly teams about product safety, home fire safety and how to best protect yourself from scams.

The events are:

Monday 10 March

10.30am-12.30pm Cromer Library

2.30-4.30pm Gorleston Library

Tuesday 11 March

10am-noon Thetford Library

2-4pm Wymondham Library

Wednesday 12 March

10am-noon Hunstanton Library

2-4pm Dereham Library

Thursday 13 March

10am-noon Norfolk and Norwich Millennium Library (The Forum)

2-4pm Diss Library

Please could we ask NASP partners to share information on these events with clients and service users. Copies of posters promoting the events are attached, if possible please could these be printed and displayed in your locations if you are able to, if you are unable to print these there are a small number of printed copies available, please email nasp@norfolk.gov.uk to request copies of the poster.

Information on the events will be added to the [Norfolk Trading Standards Facebook Page](#) and the [Norfolk Fire and Rescue Service Facebook Page](#), if your organisation uses Facebook please share the event information to help it reach as many Norfolk residents as possible.

Event information alongside Electric Blanket safety advice can also be found on the [Norfolk County Council website](#)

National Trading Standards Scams Team – Doorstep Crime Leaflets

The National Trading Standards Scams Team are pleased to announce that their Doorstep Crime leaflet has been translated into 13 different languages to better serve diverse communities. The leaflet is now available in:

- Arabic
- Bengali
- Gujarati
- Hindi
- Polish
- Portuguese
- Punjabi
- Romanian
- Simplified Chinese
- Spanish
- Traditional Chinese
- Urdu

- Welsh

The translations ensure that more residents can access important information about preventing doorstep crime in a language they understand. The team believes this initiative will significantly enhance community safety and awareness.

Please find all the different versions of the leaflet available on the Additional Materials section of the Scams Team website: [friendsagainstscams.org.uk/resources-and-materials](https://www.friendsagainstscams.org.uk/resources-and-materials)

If you can, the Scams Team would appreciate it if you could also share this on your social media channels. They have supplied the graphic and post below:

 *Exciting News! Friends Against Scams' Doorstep Crime leaflet is now available in 13 different languages to better serve our diverse community.* 

You can access these by becoming a Scam Champion on their website here ➞

<https://www.friendsagainstscams.org.uk/additional-materials>

Information Alert - Emails claiming 'your pet's microchip registration has expired'

We are warning residents about emails circulating which claims, 'your pet's microchip registration has expired'.

The email, which often includes information about you, your pet and your pet's microchip number, will state that you need to pay a fee for the registration to be updated.

Our advice is **always** to be wary of claims made in unexpected email approaches and **never** click on links or open attachments if approached in this way.

If you receive this or a similar email you are advised to contact the existing company that holds the registration for your pet's microchip to ascertain its current status. [Information on all the current approved microchip databases is available on the GOV.UK website.](#)

If you do not know your current provider there is also a link to enable you to check your pet's microchip number to identify who it is registered with. If you do not know your pet's microchip number speak with your vet.

If you have received a suspicious email which could be a scam, or you think you have been misled into making a payment for a service you can contact us via our partners the Citizens Advice consumer helpline on **0808 223 1133**

You can also report suspicious emails received to the National Cyber Security Centre by forwarding them to report@phishing.gov.uk

Yours sincerely

Stephen Maunder, Communities Officer

Trading Standards Service

Tel: 01603 223178

County Hall, Norwich, NR1 2DH